

Friends and Family Recommendation Survey Results

Third Quarter 2018/9

How likely are you to recommend this surgery to your friends and family?

		Charter Medical Centre October	Average of all other Practices within Brighton and Hove CCG October	Charter Medical Centre November	Average of all other Practices within Brighton and Hove CCG November	Charter Medical Centre December	Average of all other Practices within Brighton and Hove CCG December
Rating		%	%	%	%	%	%
1	Extremely Likely	80		79		83	
2	Likely	15		14		10	
Combined 1&2		95	89	93	95	93	<i>Unpublished</i>
3	Neither Likely Nor Unlikely	3		4		4	
4	Unlikely	2		1		1	
5	Extremely Unlikely	1		2		2	
Combined 4&5		2	8	3	3	3	<i>Unpublished</i>
Don't Know		0		0		1	
No score Given		0		5		6	
TOTAL %		100		100		100	
Number of responses		380		406		316	