

Friends and Family – April May June 2018

How likely are you to recommend this surgery to your friends and family ?

	Charter Medical Centre	Average of all Practices within Brighton and Hove CCG	Charter Medical Centre	Average of all Practices within Brighton and Hove CCG	Charter Medical Centre	Average of all Practices within Brighton and Hove CCG
	April	April	May	May	June	June
Rating	%	%	%	%	%	%
1 Extremely Likely	74		78		81	
2 Likely	18		13		12	
Combined 1&2	92	89	92	90	93	Not yet published
3 Neither Likely Nor Unlikely	4		5		6	
4 Unlikely	1		1		0	
5 Extremely Unlikely	2		1		1	
Combined 4&5	3	6	3	7	1	Not yet published
6 Don't Know	1		1		0	
No rating given	6		3		2	
TOTAL %	100		100		100	
Number of responses	397		407		388	