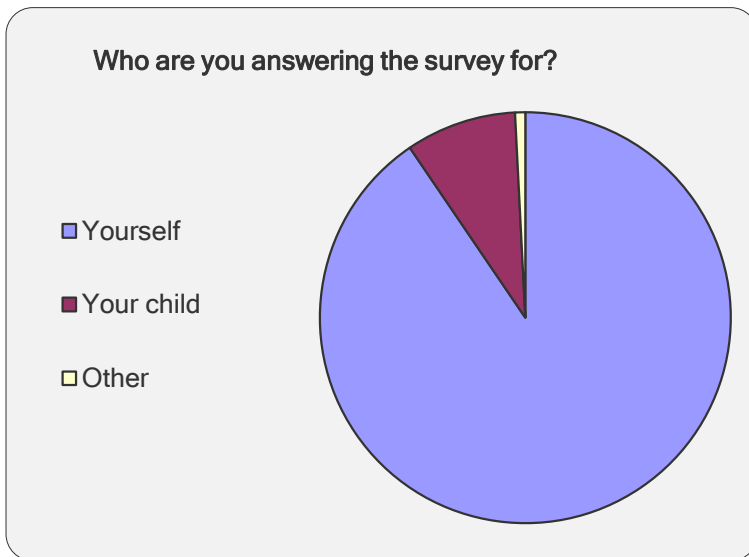
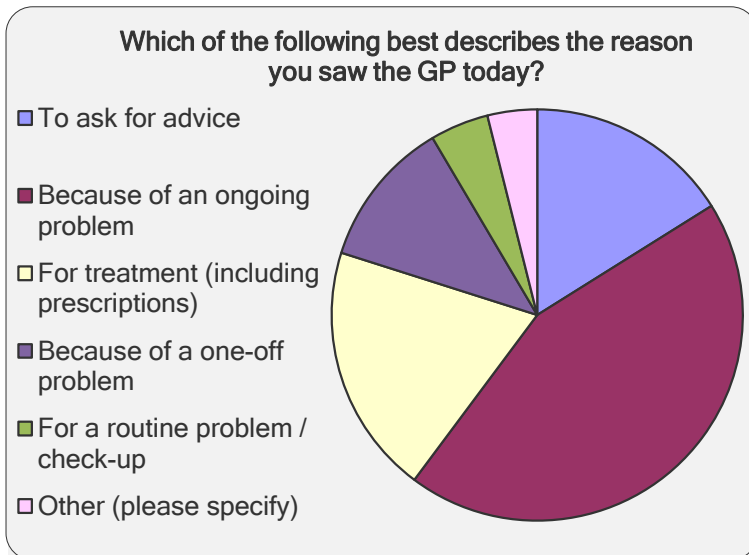


Q1) Who are you answering the survey for



8 GPs / 2 ANPs					
Who are you answering the survey for?	Response Count	Mean Response Percent (%)	Range (%)		Median (%)
			High	Low	
Yourself	382	90.5	100.0	69.0	93.5
Your child	36	8.7	27.6	0.0	6.4
Other	3	0.8	3.4	0.0	0.0
<i>answered question</i>		<b>421</b>			
<i>skipped question</i>		<b>37</b>			

Q2) Which of the following best describes the reason you saw the GP today?



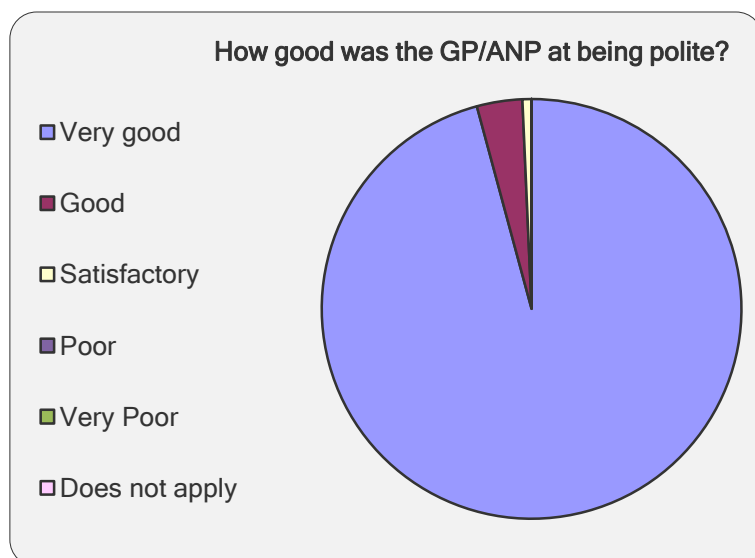
8 GPs					
Which of the following best describes the reason you saw the GP today?	Response Count	Mean Response Percent (%)	Range (%)		Median (%)
			High	Low	
To ask for advice	71	16.1	21.7	5.6	17.1
Because of an ongoing problem	197	44.1	49.0	32.2	44.4
For treatment (including prescriptions)	89	19.7	22.0	16.3	20.0
Because of a one-off problem	54	11.6	16.9	7.0	11.1
For a routine problem / check-up	21	4.6	10.8	2.2	3.6
Other (please specify)	17	3.9	9.3	0.0	3.4
<i>answered question</i>		<b>449</b>			
<i>skipped question</i>		<b>9</b>			

Q3) How important to your health and wellbeing was your reason for visiting the GP today?



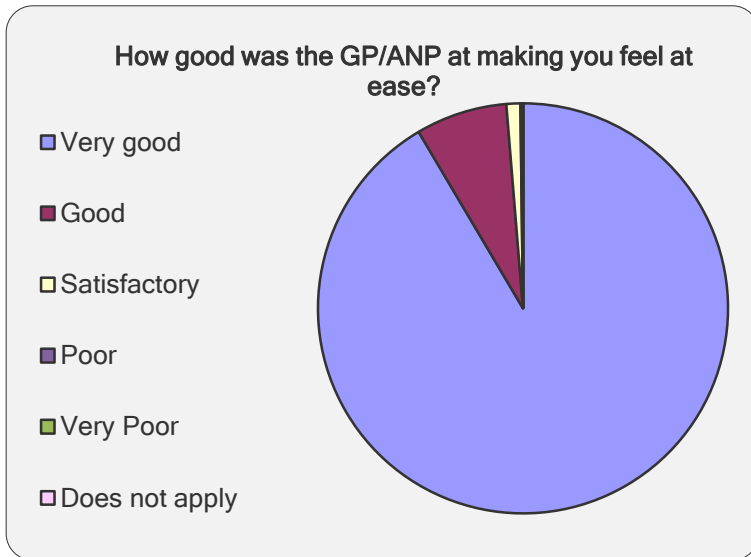
8 GPs					
How important to your health and wellbeing was your reason for visiting the GP today?	Response Count	Mean Response Percent (%)	Range (%)		Median (%)
			High	Low	
Not very important 1	8	2.6	6.7	0.0	2.3
2	13	4.0	7.3	0.0	3.3
3	38	11.8	19.5	4.6	11.1
4	77	24.5	35.6	7.5	20.9
Very Important 5	182	57.1	77.5	35.6	52.8
		<b>318</b>			
		<b>35</b>			

Q4a) How good was the GP/ANP at making you feel at being polite?



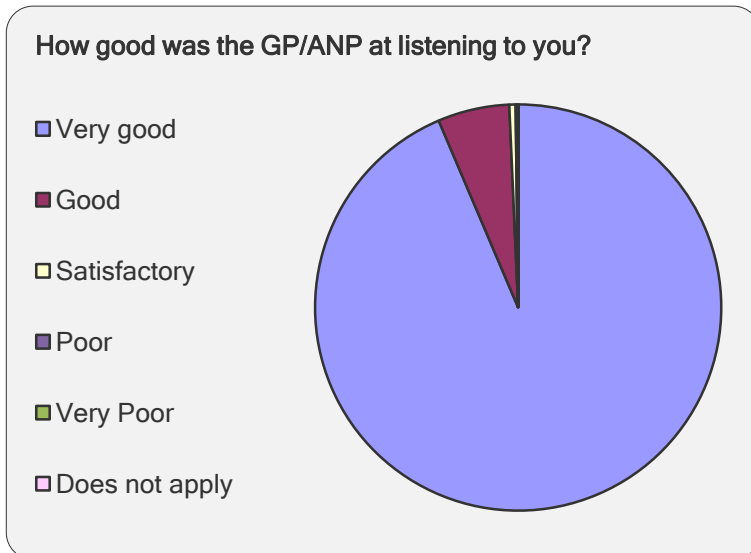
8 GPs / 2 ANPs					
How good was the GP/ANP at being polite?	Response Count	Mean Response Percent (%)	Range (%)		Median (%)
			High	Low	
Very good	439	95.8	100.0	89.5	96.7
Good	16	3.5	8.8	0.0	2.5
Satisfactory	3	0.7	2.6	0.0	0.0
Poor	0	0.0	0.0	0.0	0.0
Very Poor	0	0.0	0.0	0.0	0.0
Does not apply	0	0.0	0.0	0.0	0.0
		<b>answered question</b>	<b>458</b>		
		<b>skipped question</b>	<b>0</b>		

Q4b) How good was the GP/ANP at making you feel at ease?



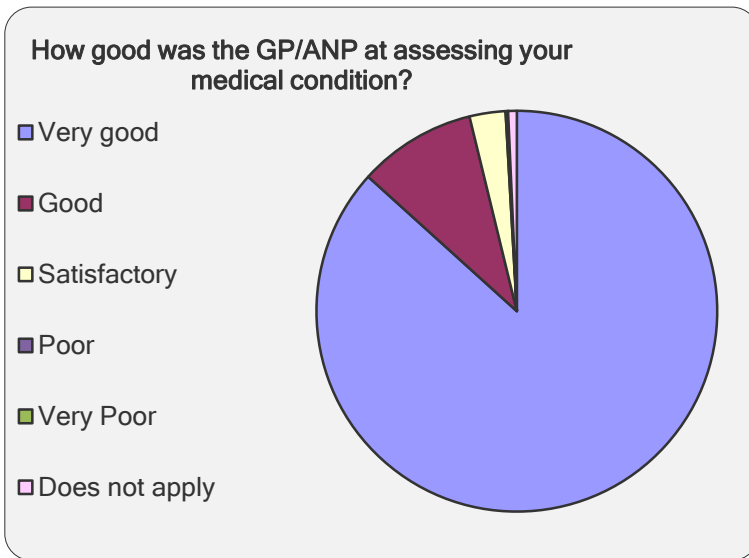
8 GPs / 2 ANPs					
How good was the GP/ANP at making you feel at ease?	Response Count	Mean Response Percent (%)	Range (%)		Median (%)
			High	Low	
Very good	418	91.5	97.9	79.0	95.6
Good	33	7.2	18.4	1.9	4.8
Satisfactory	5	1.1	2.6	0.0	0.9
Poor	1	0.2	1.9	0.0	0.0
Very Poor	0	0.0	0.0	0.0	0.0
Does not apply	0	0.0	0.0	0.0	0.0
<i>answered question</i>		<b>457</b>			
<i>skipped question</i>		<b>1</b>			

Q4c) How good was the GP/ANP at listening to you?



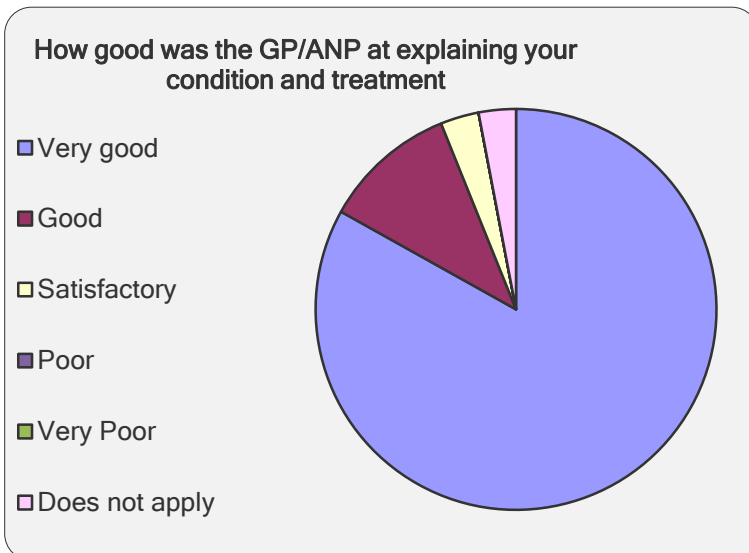
8 GPs / 2 ANPs					
How good was the GP/ANP at listening to you?	Response Count	Mean Response Percent (%)	Range (%)		Median (%)
			High	Low	
Very good	427	93.6	97.9	86.0	95.2
Good	27	5.7	14.0	2.1	4.4
Satisfactory	2	0.5	2.6	0.0	0.0
Poor	1	0.2	1.9	0.0	0.0
Very Poor	0	0.0	0.0	0.0	0.0
Does not apply	0	0.0	0.0	0.0	0.0
<i>answered question</i>		<b>457</b>			
<i>skipped question</i>		<b>1</b>			

Q4d) How good was the GP/ANP at assessing your medical condition?



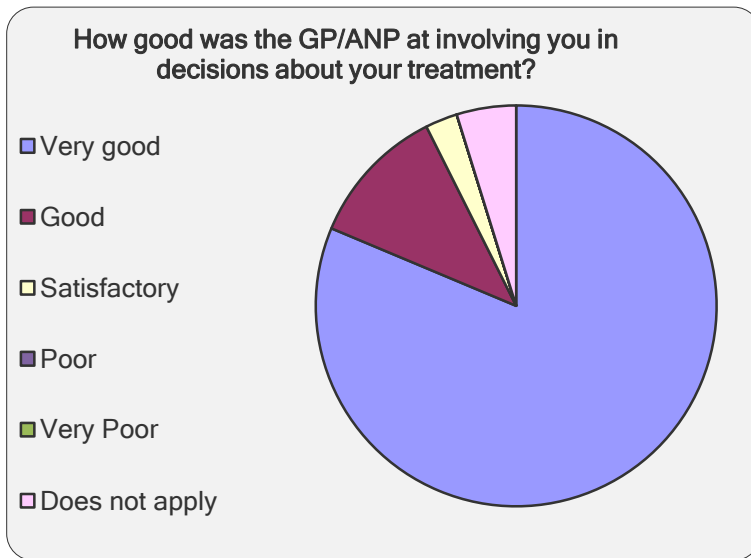
8 GPs / 2 ANPs					
How good was the GP/ANP at assessing your medical condition?	Response Count	Mean Response Percent (%)	Range (%)		Median (%)
			High	Low	
Very good	396	86.7	92.3	75.4	88.7
Good	44	9.5	21.1	1.9	8.7
Satisfactory	13	2.9	7.9	0.0	3.1
Poor	1	0.2	1.9	0.0	0.0
Very Poor	0	0.0	0.0	0.0	0.0
Does not apply	3	0.7	2.6	0.0	0.0
<i>answered question</i>		<b>457</b>			
<i>skipped question</i>		<b>1</b>			

Q4e) How good was the GP/ANP at explaining your condition and treatment?



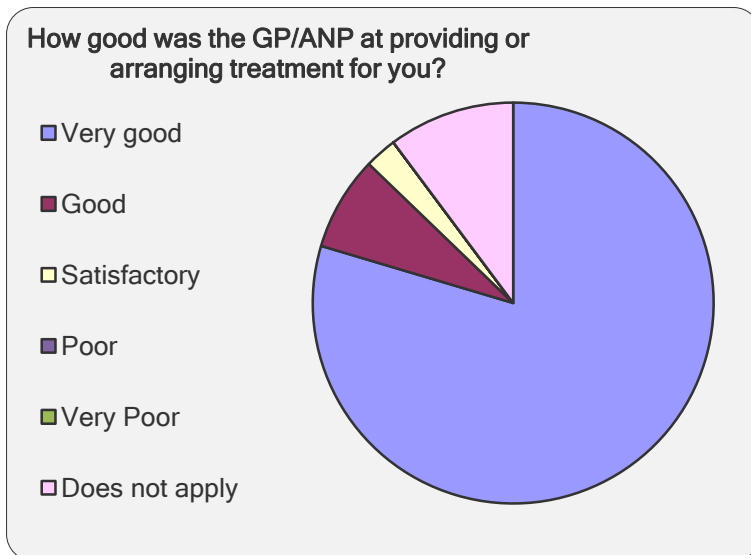
8 GPs / 2 ANPs					
How good was the GP/ANP at explaining your condition and treatment?	Response Count	Mean Response Percent (%)	Range (%)		Median (%)
			High	Low	
Very good	378	83.1	90.4	76.2	82.4
Good	50	10.8	19.3	3.9	10.1
Satisfactory	14	3.1	10.5	0.0	2.5
Poor	0	0.0	0.0	0.0	0.0
Very Poor	0	0.0	0.0	0.0	0.0
Does not apply	13	3.0	11.9	0.0	2.5
<i>answered question</i>		<b>455</b>			
<i>skipped question</i>		<b>3</b>			

Q4f) How good was the GP/ANP at involving you in decisions about your treatment?



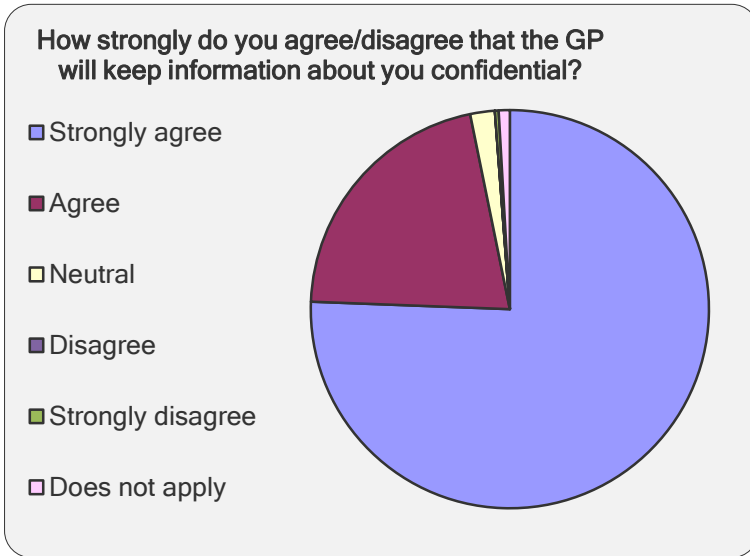
8 GPs / 2 ANPs					
How good was the GP/ANP at involving you in decisions about your treatment?	Response Count	Mean Response Percent (%)	Range (%)		Median (%)
			High	Low	
Very good	366	81.4	89.4	69.6	81.5
Good	52	11.3	23.2	4.3	11.1
Satisfactory	12	2.6	5.8	0.0	2.6
Poor	0	0.0	0.0	0.0	0.0
Very Poor	0	0.0	0.0	0.0	0.0
Does not apply	21	4.8	11.4	1.9	3.9
<i>answered question</i>		<b>451</b>			
<i>skipped question</i>		<b>7</b>			

Q4g) How good was the GP/ANP at providing or arranging treatment for you?



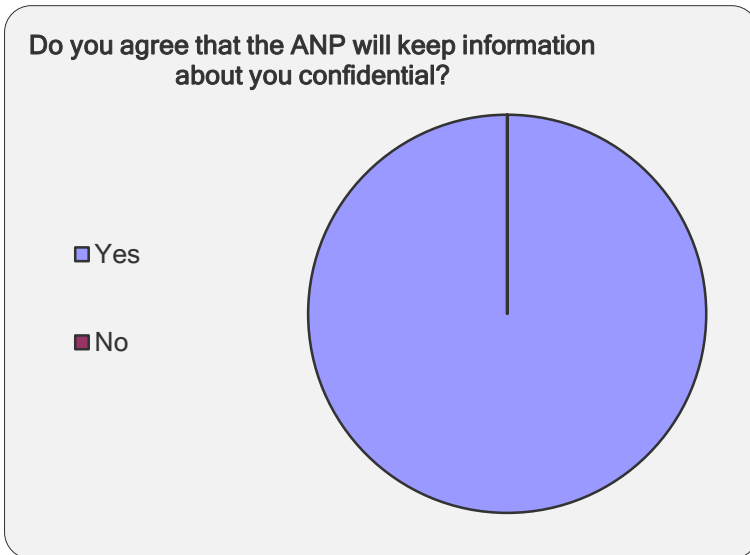
8 GPs / 2 ANPs					
How good was the GP/ANP at providing or arranging treatment for you?	Response Count	Mean Response Percent (%)	Range (%)		Median (%)
			High	Low	
Very good	360	79.6	88.2	64.9	82.5
Good	36	7.6	19.3	0.0	7.1
Satisfactory	11	2.6	7.7	0.0	2.4
Poor	0	0.0	0.0	0.0	0.0
Very Poor	0	0.0	0.0	0.0	0.0
Does not apply	46	10.2	19.1	4.2	9.2
<i>answered question</i>		<b>453</b>			
<i>skipped question</i>		<b>5</b>			

Q5a) How strongly do you agree/disagree that the **GP** will keep information about you confidential?



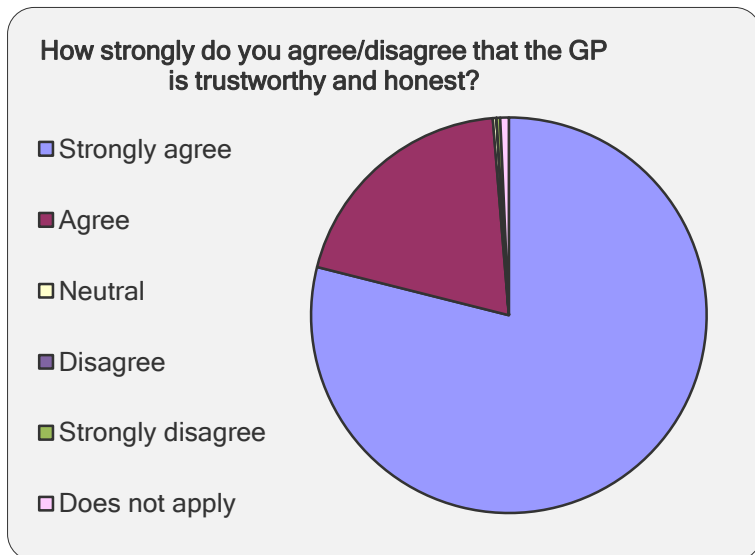
8 GPs					
How strongly do you agree/disagree that the GP will keep information about you confidential	Response Count	Mean Response Percent (%)	Range (%)		Median (%)
			High	Low	
Strongly agree	265	75.6	87.2	66.7	73.9
Agree	73	21.2	33.3	10.6	22.7
Neutral	7	2.0	4.9	0.0	2.1
Disagree	0	0.0	0.0	0.0	0.0
Strongly disagree	1	0.3	2.6	0.0	0.0
Does not apply	3	0.9	2.6	0.0	0.0
<i>answered question</i>		<b>349</b>			
<i>skipped question</i>		<b>4</b>			

Q5a) Do you agree that the **ANP** will keep information about you



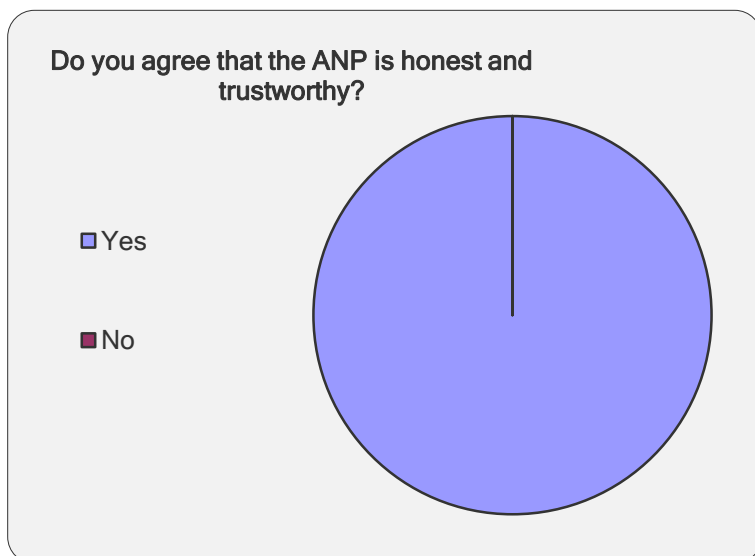
2 ANPs					
Do you agree that the ANP will keep information about you confidential?	Response Count	Mean Response Percent (%)	Range (%)		Median (%)
			High	Low	
Yes	102	100.0	100.0	100.0	100.0
No	0	0.0	0.0	0.0	0.0
<i>answered question</i>		<b>102</b>			
<i>skipped question</i>		<b>3</b>			

Q5b) How strongly do you agree/disagree that the **GP** is trustworthy and honest?



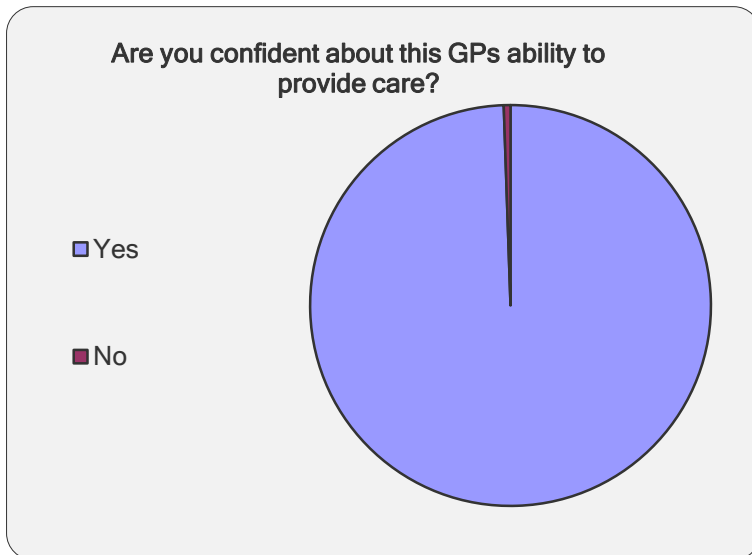
8 GPs					
How strongly do you agree/disagree that the GP is trustworthy and honest?	Response Count	Mean Response Percent (%)	Range (%)		Median (%)
			High	Low	
Strongly agree	276	79.0	91.5	71.8	79.1
Agree	68	19.8	29.0	8.5	20.4
Neutral	1	0.3	2.1	0.0	0.0
Disagree	0	0.0	0.0	0.0	0.0
Strongly	1	0.3	2.6	0.0	0.0
Does not apply	2	0.7	2.6	0.0	0.0
<i>answered question</i>		<b>348</b>			
<i>skipped question</i>		<b>5</b>			

Q5b) Do you agree that the **ANP** is honest and trustworthy?



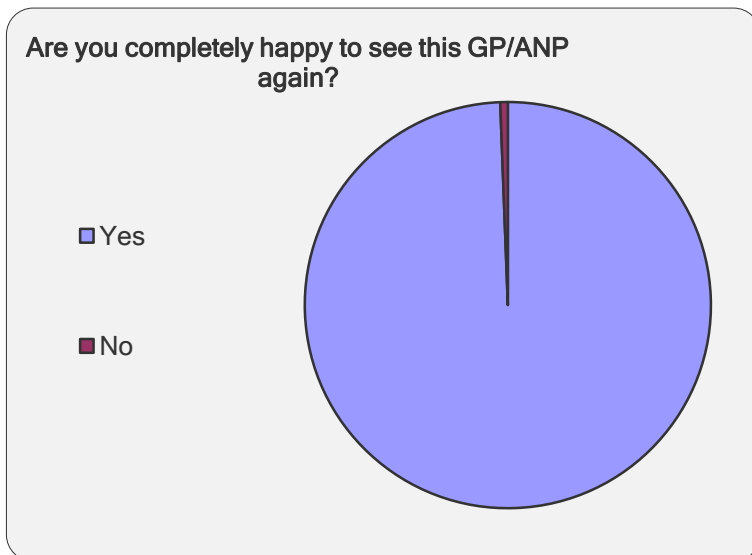
2 ANPs					
Do you agree that the ANP is honest and trustworthy?	Response Count	Mean Response Percent (%)	Range (%)		Median (%)
			High	Low	
Yes	102	100.0	100.0	100.0	100.0
No	0	0.0	0.0	0.0	0.0
<i>answered question</i>		<b>102</b>			
<i>skipped question</i>		<b>3</b>			

Q6) Are you confident about this GPs ability to provide care?



8 GPs					
Are you confident about this GPs ability to provide care?	Response Count	Mean Response Percent (%)	Range (%)		Median (%)
			High	Low	
Yes	348	99.5	100.0	97.6	100.0
No	2	0.5	2.4	0.0	0.0
<i>answered question</i>		<b>350</b>			
<i>skipped question</i>		<b>3</b>			

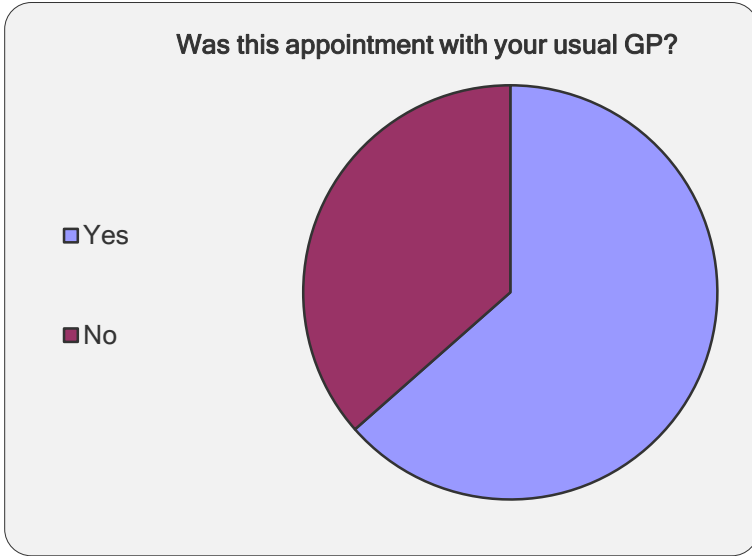
Q7) Are you completely happy to see this GP/ANP again?



8 GPs / 2 ANPs					
Are you completely happy to see this GP/ANP again?	Response Count	Mean Response Percent (%)	Range (%)		Median (%)
			High	Low	
Yes	450	99.4	100.0	96.4	100.0
No	3	0.6	3.6	0.0	0.0
<i>answered question</i>		<b>453</b>			
<i>skipped question</i>		<b>5</b>			

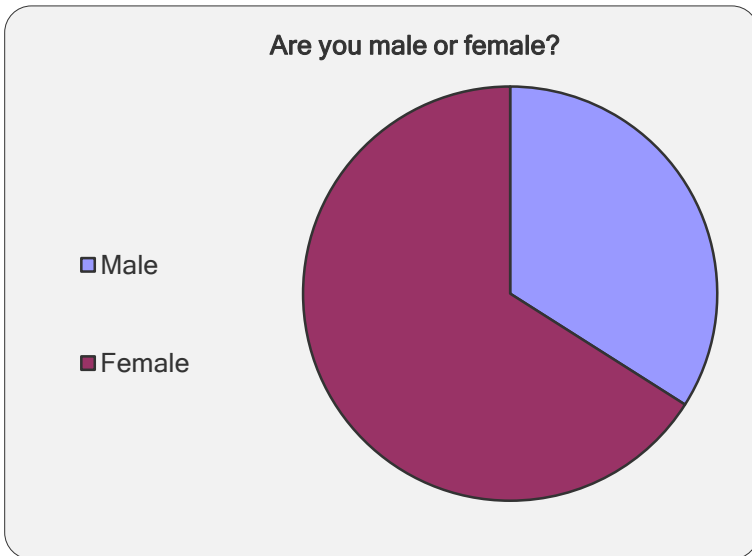


Q8) Was this appointment with your usual GP?



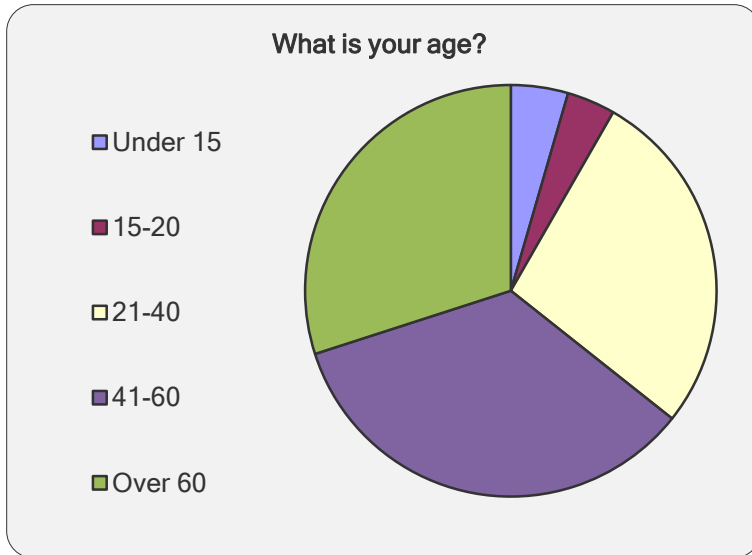
8 GPs					
Was this appointment with your usual doctor?	Response Count	Mean Response Percent (%)	Range (%)		Median (%)
			High	Low	
Yes	218	63.5	73.0	52.9	64.1
No	127	36.5	47.1	27.0	35.9
<i>answered question</i>		<b>345</b>			
<i>skipped question</i>		<b>8</b>			

Q9) Are you male or female?



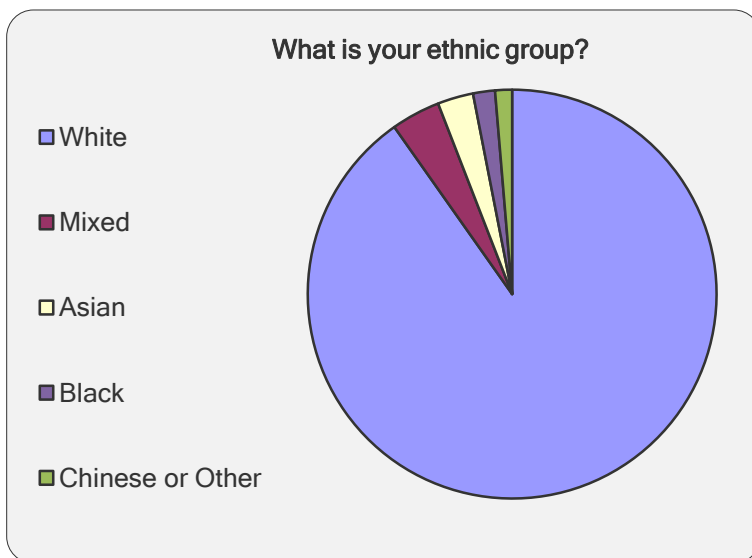
8 GPs					
Are you male or female?	Response Count	Mean Response Percent (%)	Range (%)		Median (%)
			High	Low	
Male	120	34.0	55.3	15.2	38.6
Female	227	66.0	84.8	44.7	61.5
<i>answered question</i>		<b>347</b>			
<i>skipped question</i>		<b>6</b>			

Q10) What is your age?



8 GPs					
What is your age?	Response Count	Mean Response Percent (%)	Range (%)		Median (%)
			High	Low	
Under 15	17	4.5	10.9	0	3.5
15-20	13	3.8	6.8	0	5.3
21-40	91	27.4	36.7	17.0	27.2
41-60	116	34.4	44.7	22.0	33.6
Over 60	101	30.0	41.5	20.0	26.9
<i>answered question</i>		<b>338</b>			
<i>skipped question</i>		<b>15</b>			

Q11) What is your ethnic group?



8 GPs					
What is your ethnic group?	Response Count	Mean Response Percent (%)	Range (%)		Median (%)
			High	Low	
White	308	89.6	100.0	82.6	88.3
Mixed	14	3.9	8.6	0.0	3.3
Asian	10	2.8	8.7	0.0	1.9
Black	6	1.7	5.1	0.0	2.0
Chinese or Other	4	1.3	6.6	0.0	0.0
<i>answered question</i>		<b>342</b>			
<i>skipped question</i>		<b>11</b>			